



We're so excited to see you on the Katy Perry Lifetimes Tour!

It's important that you review this email carefully to ensure you're up to date with all the essential details for an unforgettable night.

EVENT DETAILS

Package Name: "KATYCAT RESERVED" VIP PACKAGE

Date: 5th, October 2025

City: Belfast

Venue: The SSE Arena

[2 Queens Quay, Belfast BT3 9QQ, United Kingdom](#)

CHECK-IN DETAILS

LOCATION: Please enter via ODYSSEY PLACE building to the left hand side of the SSE Arena. VIP Check In is located on the Ground Floor level, right hand side, just past ZIZZI RESTAURANT

CHECK-IN OPENS: 18:30

We've attached the map to this email. Please look out for all VIP signage!

We'll ask you to show government-issued identification at check-in to ensure the package is yours. Make sure you have this with you.



| Sunday 5th, October | |
|------------------------|---------------------|
| 18:30 | VIP CHECK-IN OPENS |
| 20:30 | VIP CHECK-IN CLOSES |

All times are approximate and subject to change. We will notify you by email if there are any significant updates to the schedule above.

PACKAGE INCLUSIONS

- One premium reserved ticket in the best available seated sections with a fantastic view of the stage
- One VIP-exclusive Katy Perry merchandise item
- One commemorative VIP laminate & lanyard
- On-site perks such as VIP check-in, red carpet entry, dedicated support staff, and a pre-doors VIP lane into the venue*

**Where available*

VENUE INFORMATION

We want to make sure your entry goes smoothly; please click [HERE](#) for more venue details and general information.



FREQUENTLY ASKED QUESTIONS

I purchased these tickets as a gift for someone else and am not attending.

If someone other than the original ticket purchaser attends the concert, while they may still be allowed entry, they might encounter issues at the VIP Check-In, including possible delays or rejection.

To avoid these issues when tickets have been purchased on behalf of someone else, we suggest following the steps below:

1. Ensure the recipients of the tickets are logged into the ticket agent's account (e.g. Ticketmaster) and can access the tickets via the app using your login details. Please note that screenshots of tickets might not be accepted.
2. Make sure your guests have a copy of your photo ID, which will be required at Check-In.
3. Give your guests a copy of this email to bring to the show to verify that we are aware of their attendance on your behalf.
4. The original ticket purchaser is exclusively responsible for forwarding all relevant information related to attending the show to the new ticket holder. This includes all details regarding timings and locations. Super will not forward any information to recipients of transferred tickets.

Where should I collect my VIP merchandise?

All merchandise will be distributed at VIP Check-In.

For a FULL list of FAQ's please click [HERE](#) and select the Frequently Asked Questions button on the left-hand side of the drop-down options.



CONTACT US

If you need assistance on the day of the show, text us at [+44 7874 46 5217](tel:+447874465217).

Please note this number is for the day of show only and is a text message assistance service (cannot accept phone calls).

If your question has not been answered above, please contact us via our Customer Support form [HERE](#).

We look forward to seeing you!

PLEASE SEE BELOW FOR CHECK-IN MAP AND SIGNAGE!







Terms & Conditions

Packages are open to all ages. Guests under 18 must be accompanied by an adult. All package purchasers will be contacted 3-5 days prior to the event date with the event schedule, check-in location, time, and instructions on where to pick up package inclusions. Such information will be sent by SUPER to the e-mail address or telephone number provided at the time of purchase. If you have not received this 3 days before the show, please contact us [here](#). Merchandise items included in your package will be available for pickup at the venue the day of the show at the designated VIP check in location (or other designated location). All merchandise must be collected onsite on the day of the show and will not be mailed if you do not check in. If you need to add an alternate pick-up name, please contact us [here](#) within 10 days of purchase. You must bring a valid photo ID matching the purchaser's name on this order to the event. Guests who cannot present a photo ID matching the purchaser's name on the order will be turned away. You may be required to sign a waiver and release of liability. By purchasing a package, you consent to have your photograph taken at the event. These images may appear in a collective album that will be visible to other event attendees. Certain images may be shared by SUPER, the photographer, and/or the artist for promotional purposes. Events, dates, venue location, inclusions, merchandise, package programs, and amenities may vary market-by-market and are subject to change and cancellation at any time. All sales are final. No refunds, exchanges, resales, or transfers will be permitted. All package elements will be rendered invalid if resold or transferred. Please note this offer is not valid if this ticket was purchased via Fan to Fan Resale. Partial attendance at a single-day event or multiple-day event is not eligible for a refund. The artist, tour promoter, ticketing company, venue, and any other affiliated parties reserve the right to sell additional items not currently listed, including but not limited to single-day tickets or additional packages, at their sole discretion. The artist, tour, promoter, ticketing company, venue, or any other affiliated parties are not responsible for outdated or inaccurate information provided by the guest at the time of purchase, which may result in undelivered product.

If you have ACCESSIBLE needs: Please reach out to your local venue to request more information on accessible seating. By purchasing this package, you consent to receive promotional and marketing email and SMS from SUPER. If for any reason you cannot access the linked contact form above, please contact us at vip@superfan.live. You may opt out of such promotional and marketing messaging at any time. Follow SUPER on Instagram @wearesuper.co
